



**Ashghal completes 21 schools and kindergartens**

**Ashghal's five year strategy: 2014 - 2018**

**Employee self-services update**



**Ashghal bags award at 3rd annual ITS and Road Safety Forum**

## Roads Operations and Maintenance (O&M)

**13,000 street name signs in six months**

Earlier this year, the Assets Affairs Roads O&M signage team celebrated the completion of installing 13,000 street name signs in various areas (46 and 51 to 56) including Al Thumama, Al Gharrafa, Bani Hajer, Al Luqta, Old Al Rayyan, Ain Khaled, Bu Hamur, Al Mamoura and Mesaimmer.

Within a period of six months the project covered the initial survey, the manufacturing process and installation. The project implemented significant improvements on the old sign designs using the highest quality of reflective sheets.

The new signs feature street numbers more prominently and for high speed roads the white design has been used with a letter height of 75mm, to ensure better visibility for those travelling at speed.

## Roads senior management study tour

Selected members of the Ashghal Roads Management team accompanied by their Amey Qatar counterparts, travelled to the UK in May this year to complete a week-long interactive study tour of Amey Operation and Maintenance contracts in Birmingham and London. The tour included a series of short presentations and sessions on Amey's current business activities and best practices within the industry.


Delegates visited International Design Hub in Birmingham where the Highways Agency Outsourced Model, EAMS, Tunnels and Street Lighting were explained and discussed. At the Regional Control Centre, the team was shown live demonstrations of managing live road networks and responding to incidents.

Throughout the trip, delegates actively participated in discussions on Handover Management, Incident Response and other related topics.

## Road O&M signs agreement with MOI on speed hump application process

As part of a recent agreement between Ashghal Roads O&M, the Ministry of Interior (MOI) and the local municipalities, Ashghal is now fully responsible for attending to all speed hump applications. All customer contact is managed by the Roads O&M customer service team. Having complete visibility and control of the speed hump end-to-end application process means that we will be able to better manage customer expectations and deliver a more streamlined service.

*To all Sigma Staff:  
Your remarkable efforts  
lead to this success.  
Thank you and appreciated.*

  
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**Source Reference:**  
**Public Works Authority (ASHGHAL)**  
**Our News Issue 5**  
**October 2014**